



NCR Orderman9 / Pro

New standards for the restaurant industry

More information is available at orderman.com,
otherwise send an e-mail to: sales@orderman.com.





The **NCR** Orderman9

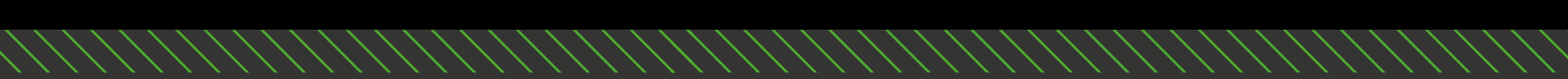
Runs all day – so you don't have to.

As the market leader for mobile ordering technology in the hospitality sector, it is our goal to make your service even more efficient. With the Orderman9, you're holding the latest generation of the world's most renowned mobile ordering device in the palm of your hand. It is THE tool for every professional restaurant owner. Using innovative technology, the Orderman9 was purpose built for the restaurant industry, ensuring smooth workflows, reducing staff cost and increasing sales.

Our high standard in quality guarantees quick and easy order taking, without any outages or interruptions. Additionally, its durable components make it water and dust resistant, promising a long service life.

Our unique Care Gold warranty secures your investment, as it protects you from any kind of damage for up to 5 years.

The modern design for our new handheld generation doesn't just look good, it feels good too. The device fits in to the palm of your hand perfectly and is easy to use, fast, and reliable – your waiting staff will never want another ordering device again. With the Orderman9, you'll always be one step ahead at attending to your customers, making every day a productive one.



Almost too **good** to be true.

With the Orderman9, you are holding the future of the restaurant industry in the palm of your hand. As the market leader for mobile ordering devices, we've made sure our newest handheld meets the demands of modern service requirements by focusing on customer proximity, efficient processes, and flexibility. Your staff will be delighted.



Orderman9 Highlights

- ▶ **Reliable, future-oriented WIFI and LTE technology**
- ▶ **Large, high-contrast 5.5 inch IPS LCD screen with high brightness**
- ▶ **Powerful replaceable battery lasts the whole shift**
- ▶ **Orderman installation service for easy implementation**
- ▶ **User-programmable side buttons for frequently used functions**
- ▶ **Orderman management software for easy installation & maintenance**
- ▶ **Useful accessories make everyday work easier**
- ▶ **Up to 5 years Care Gold warranty**



Technical Information



GENERAL INFORMATION

| | |
|--------------------------------------|---|
| Weight incl. battery | NCR Orderman9: 282g, NCR Orderman9 PRO: 284g |
| Dimensions | 83,3mm x 169,5mm x 19,7mm (BxHxT) |
| Display | IPS; 5.5 INCH; high resolution (720 x 1440 pixels); LED backlight |
| Processor | Qualcomm Snapdragon™ 660; 8 Cores, 2,2 GHz |
| Operating System | Android 9 Pie incl. Orderman Device Management Layer |
| Storage | 3 GB RAM / 32 GB Flash |
| Touchscreen & brightness | Dual mode capacitive touch for pen and finger operation; 7H Glass JIS; Brightness 450 cd/m ² |
| Power supply & battery | Replaceable battery; rechargeable Li-ion cell; 3,85V; 3750 mAh; 14,43Wh |
| Light sensor | Automatic adjustment of the display brightness |
| Notifications | Speaker; multicolored LED; vibration |
| Operating temperature | -10°C to +50°C |
| Storage temperature | -20°C to +60°C |
| Humidity | 10% to 90%, non-condensing |
| Drop resistance | Several falls from 1.3m on to concrete |
| Tumbling test | 1000 "tumbling falls" 0.5m according to IEC 68-2-32 |
| IP rating | IP54 according to IEC 68-2-32 |
| Electrostatic discharge (ESD) | +/- 12 kV air discharge; +/- 10 kV direct discharge |
| Buttons | 2 programmable buttons - freely assignable |

DATA COLLECTION

| | |
|---------------|---|
| Camera | Rear - 8 MP, autofocus; Flashlight mode; 4K videos with image stabilization |
| NFC | ISO 14443 A/B, ISO 15693, P2P, Mifare protocol |

WWAN

NCR Orderman9 PRO only

| | |
|------------------|---|
| WWAN | 2G: EGSM900 and DCS1800 3G: WCDMA B1, B8 4G: Band, 1, 3, 7, 8, 20, 28, 38, 40 |
| SIM-Cards | nano SIM |

WIFI

| | |
|----------------------------------|--|
| Radio module | IEEE 802.11 a/b/g/n/ac/d/h/i/k/r/v/w; IPv4; IPv6; 2x2 MU-MIMO |
| Operating channels | 2.4GHz channels 1-13; 5GHz channels 36-173; Channel bandwidth: 20, 40, 80 MHz |
| Security & encryption | WEP (40 or 104 bit); WPA / WPA2 Personal (TKIP and AES); WPA / WPA2 companies (TKIP and AES) - EAP-TTLS (PAP, MSCHAP, MSCHAPv2), EAP-TLS, PEAPv0-MSCHAPv2, PEAPv1-EAPGTC, 802.1X |

BLUETOOTH

| | |
|------------------|---|
| Bluetooth | Bluetooth 5.0; BT2.X / BT3.0; Bluetooth Low Energy (BLE); Audio playback |
|------------------|---|

WARRANTY

| | |
|-----------------|------------------------------------|
| Standard | 2 year Care Gold carefree warranty |
| Option | Extended warranty up to 5 years |

Orderman9 / Pro Accessories

Just like the Orderman9 itself, its accessories were specially developed for the specific needs of the restaurant industry. This allows you to work with the utmost amount of flexibility. No matter what the day brings.



Service Station

The Orderman9 service station ensures the device is stored away securely. It also charges the battery inside the handheld and enables remote updates and maintenance via the ethernet interface.



Multi-Service Station

The Orderman9 multi-service station is the service station's big brother. It allows for 4 handhelds to be stored away and charged simultaneously. Remote maintenance and updates can be carried out via the ethernet interface. The multi-service station is perfect for larger restaurants.



Safety Cord

The tried and tested safety cord will protect your Orderman9 from falling. The reliable plug-in mechanism and the exchangeable cord ensure your Orderman9 will remain in good shape for a very long time.



USB Charging Cable

The Orderman9 USB adapter cable was designed for small to medium-sized installations. It's the most low-cost way to quickly top up your Orderman9.



4-Slot Battery Charger

The battery charger can store and charge 4 extra batteries at the same time. If the slow charging function is turned on, the battery is charged to approx. 70% before the process is stopped. When the battery drops to 60%, charging starts again. This way, continuous charging is avoided and the lifespan of the battery extended significantly.

Why **NCR** Orderman?

Orderman GmbH is part of the global NCR Corporation. With its premium products, the Salzburg based company is the leading provider of technology solutions for the European hospitality industry. Handhelds, POS systems, and services from Orderman are used worldwide in more than 55,000 restaurants.

Innovative technology combined with a unique user experience and an emotionally strong design have made Orderman a global leader and a synonym for mobile technology in the hospitality industry. Every day 25 additional restaurants choose Orderman systems.

For additional information, go to orderman.com.

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